![The Fresh Perspective Group logo]

THE FRESH PERSPECTIVE GROUP

Unlimited Salesforce Support for Nonprofits

$10,000/year

A flat-fee, all-inclusive support subscription for nonprofits using Salesforce.
When your team has questions, you'll have reliable, expert support — without the red tape, surprise invoices, or delayed responses.

100%

✓ Reporting Issue Resolved

You Have Questions.
We're Here With Answers That Actually Help.

Nonprofits are doing more with less: leaner teams, tighter timelines, and a greater need than ever before — all while relying on systems like Salesforce to keep everything connected. But when something doesn't work as expected, it slows the work, creates confusion, and leaves your team asking:

[?]
Why isn't this Flow running the way it should?

[?]
How do I fix this report — and actually trust the data?

[?]
Can you confirm only specific users can edit these fields/records?

[?]
What does this error message mean — and how do I fix it?

[?]
Is this an NPSP issue or a third-party app integration problem?

[?]
Can someone just take a look and help us figure it out?

Support is designed for these moments.

You don't need to start a project or wait for something to break. You just need a trusted partner who understands your org, your tech, and the work you're trying to do.

What You Can Expect

All-Inclusive, Unlimited Ticket Submissions
Submit questions, issues, or requests — whether you know the problem or just know something's off, we'll help you get to the bottom of it.

Salesforce and Nonprofit Expertise
Get strategic and technical guidance from specialists who understand nonprofit operations and work across Nonprofit Cloud, Nonprofit Success Pack, Experience Cloud, and the connected apps your team relies on.

Monthly 1:1 Session with a Nonprofit Expert
Dedicated time each month to focus on one priority challenge — with real hands-on support, not just advice. If it can't be resolved live, we'll create a plan to resolve it within the month.

Embedded Knowledge and Enablement
Access how-tos, resolved questions, Salesforce release summaries, and documentation through a growing knowledge base shaped by real nonprofit needs.

Salesforce Health Check, With Actionable Insights
Get a diagnostic review of your org—covering performance, automation, permissions, data quality, and installed packages—plus clear recommendations on what to improve and why it matters.

$10K for Unlimited Salesforce Support? Yes, Really.

Join us for **Office Hours starting April 22** — a no-pressure space to see what's included, ask your questions, and meet the experts behind our all-inclusive Support subscription for nonprofits.

Curious? Scan to join us.

salesforce PARTNER

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