

CDW Salesforce Services



Create a Holistic Customer Experience and Streamline Business Efficiency

CDW is here to make amazing happen.

Whether your business is new to Salesforce, needs services and support for existing Salesforce clouds, or identifies with any of these situations:

“We aren’t happy with our current solution; we’re considering migrating to Salesforce.”

We’re concerned about the health and security of our Salesforce.

Our current implementation isn’t as we expected; we want help to make it better-suited for our needs.”

Our admin left; now nobody knows how this thing works!”

We love our current clouds and want more Salesforce!”

Consulting

We combine discovery with strategy to identify goals, processes and requirements to elevate your business’ future state.

- Customer journey
- Roadmap development
- Technology/product selection
- Performance analytics & planning
- Adoption assessment
- Devops

Professional Services

Implementation, customization, optimization and more to help make your Salesforce org uniquely right for your business.

- Greenfield implementation or add-on
- Custom app development
- Integration & data services
- Operational readiness
- Legacy migrations

Security Services

We have a focused understanding of Salesforce security risks and remediation tactics that we apply to your unique instance.

- Comprehensive security assessment
- Security remediation services
- Salesforce platform security
- “Salesforce Shield” & other salesforce & third-party products

Managed Services

CDW’s managed services keep your Salesforce running smoothly, freeing your team to focus on business-critical work.

- SalesforceFlex - save your bandwidth and ensure your Salesforce is running at peak efficiency
- Specialized Resources

The Salesforce ecosystem is vast, and so is our expertise!

We deploy across most major clouds and products within the Salesforce ecosystem. We are ready to scope a solution as unique and custom as your business needs. And if you simply aren’t sure what your needs are, we can help with that, too!

Agentic AI is here. Are you ready?

We can help you get where you need to go! Find out how we can incorporate the latest in artificial intelligence into your business transformation with **Salesforce Agentforce!** Provide faster, more personalized and data-driven customer experiences 24/7.

Why CDW?

Our Salesforce services practice goes beyond IT fixes—we solve real business challenges with strategic solutions that drive maximum ROI. As a trusted partner, we provide deep industry and technical knowledge, leveraging our vast Salesforce ecosystem to deliver tailored solutions at any stage of your IT journey. Our seamless integration services ensure your Salesforce environment works effortlessly with analytics, security, storage, and more. Whether you need a new implementation, cloud expansion, or data services, we optimize your system for peak performance. As an end-to-end vendor, we handle everything from product selection to ongoing support, keeping your tools running smoothly so your team can focus on what truly matters—driving business success.

For more information, contact salesforce-requests@cdw.com or your CDW account manager.