

INDUSTRIAL MACHINERY / MANUFACTURING

Problem	Solution	Value Prop
Staffing inefficiencies to support field teams	 System aided scheduling and automated work order creation completed in a fraction of the time Fully digitized field technician workflow for clear instructions onsite, customer sign-off and integration with inventory Automated steps throughout the process, like notifying technician, sending route for next day etc. 	Run the same size field team with 1/6th the administration team
Missed Revenue	 Digitization of work order life cycle including automating invoice generation, so that every work order has line-item level detail, traceability and history Detailed Asset history at your team's fingertips Cross-sell / Up-sell through mobile digitized service reports and quote creation for new business 	15% increase in service revenues
Operations Manager spends 90% of time on manual scheduling	 Automated Work Order creation based on a sales win or service call Visual Gantt and mass edit tools to help surface key information to make scheduling easier and faster Well communicated preventative maintenance schedule with the customer, leads to improved customer satisfaction due to increased asset up-time / reduced downtime 	35+ hrs/week of a leader's time reallocated towards revenue generating activity

All leading to a 40% increase in Job Profit and Gross Margin