# SALESFORCE AGENTFORCE QUICKSTART PACKAGE



Rapid Al-Powered Aegent Deployment for automating Business Interactions and driving Outcomes



Accelerate sales cycles and service resolutions



Improve customer satisfaction with agent engagement



Scale operations effortlessely with automations



Enhance workforce productivity and efficiency

## What's Included?

# Use Case Discovery and Design

Collaborate on 1–2 highimpact service or support Al use cases. Tailored for Industry Cloud scenarios

## Testing and Refinement

Perform structured testing cycle with business team to validate AI accuracy, flows, and escalation paths.

# Agentforce Assistant Configuration

Deploy intelligent assistant Agent with up to 10 core Topics and 10 custom Actions aligned to business.

## User Enablement and Handover

Admin/support team training via live walkthrough as well as Documentation and best practices for scaling AI use

## Einstein AI and Prompt Capabilities

Implement up to 5 Prompt Templates and enable features like Next Best Action and Case Summary.

## Success Metrics and Optimization

Define KPIs for automation, deflection, or resolution time and Setup basic analytics reporting/dashboard.

### **How It Works?**

**Deploy Al-powered agents** 

Connect with CRM/other systems

Configure topics and actions

Monitor & optimize performance

## **Business Impact**



#### **Drive Measurable Efficiency**

Unlock 30–50% reduction in average handling time and up to 40% increase in first contact resolution



#### **Automating Repetitive Actions**

Free up agents for higher-value work by automating case summaries, data entry, and knowledge lookup.



#### **Accelerated Time to Value**

Launch in weeks — not months — with out-of-the-box topics, actions, and prompt templates tailored to industry.



#### **Improve Customer Satisfaction**

By delivering faster, more accurate responses powered by real-time knowledge and next best actions.

## **Our Unique Approach**



#### Data Strategy Alignment

We help align AI with clean, governed data for scalable success



#### Salesforce Platform Mastery

Certified experts across Platform, Industry-Cloud, Service Cloud, and Al



## Proven Methodology

Rapid implementation framework with measurable value from week 1

**Price:** \$ 7,500 + taxes

Timeline: Approx. 4 Weeks

## Optional Add-Ons

Additional Agent Setup \$2,000/Ongoing Optimization \$1,500/
Experience Cloud Site Setup \$2,500/-

