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ITEM SEAMLESS ORDER ECOSYSTEM

Victor

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Fast and Smart Solution:

O-1 Deployment in 7 Days

EXPANDING HORIZONS THROUGH ITEM SOLUTIONS

For 3PLs

- Platform integration
- Fulfillment Automation
- Centralized Management
- Customized Service Offerings

For Retails

- All-in-one Order Management
- Live inventory sync
- Smart Fulfillment Routing
- Fulfillment Rules Engine

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WHY CHOOSE ITEM OMS SOLUTION?

From order to delivery, it’s your AI-powered, full-lifecycle solution — quick to launch, easy on the budget, and big on trust.

1

FULL LIFECYCLE MANAGEMENT

End-to-end order management that ensures smooth processing from order capture to delivery.

2

FAST AND COST-EFFECTIVE DEPLOYMENT

Rapid implementation with low upfront costs, enabling faster ROI and operational efficiency.

3

AI-POWERED TECHNOLOGY

Intelligent automation powered by AI optimizes order routing, inventory allocation, and fulfillment accuracy.

4

REPUTATION AND CREDIBILITY

Trusted by leading retailers and brands for reliable, scalable, and proven order management solutions.

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ITEM Seamless Order Ecosystem

WHY ITEM ?	DIY	ITEM OMS	Basic OMS
Built For	IT / Developers	Ecommerce Operators	IT / Developers
Safety	low	High	High
Data Formats	Limited	Order Lifecycle Data	Limited Support
Ease of Use	—		—
Startup-Friendly	—	Cost-Effective	—

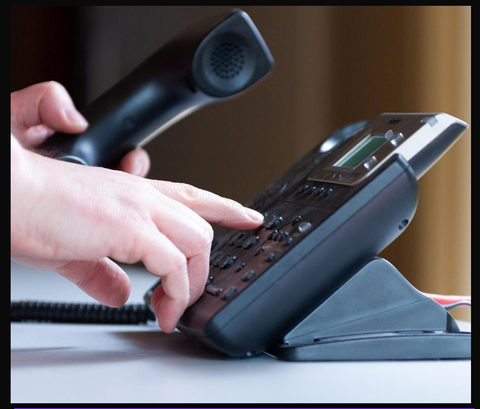
CHANNEL INTEGRATION

ITEM OMS

ITEM WMS

ORDER TRACKING

ITEM OTIF



CUSTOMER SERVICE

ITEM Order Ecosystem

Seamlessly integrates orders and systems to optimize fulfillment and boost efficiency.

Join Now

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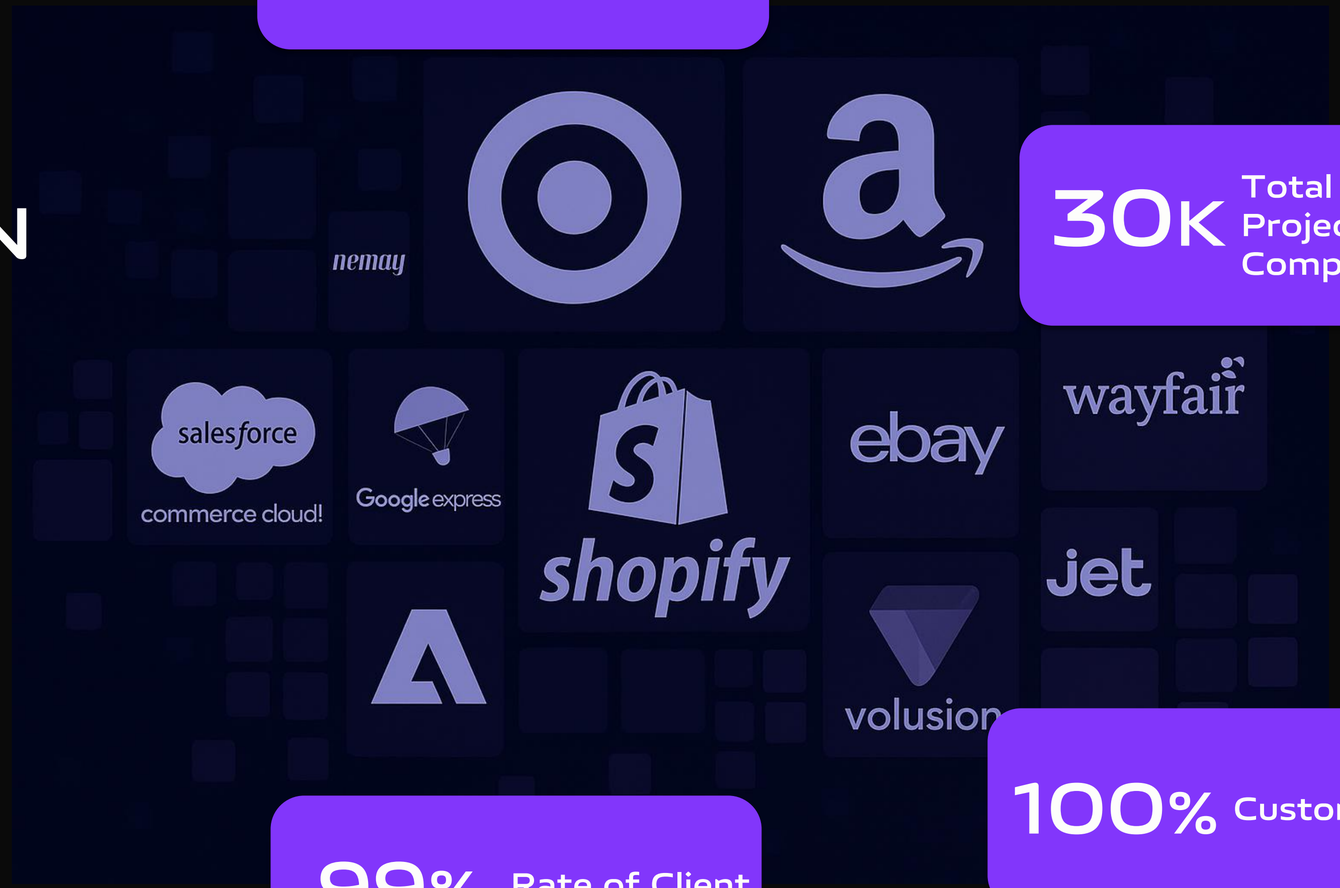
CHANNEL INTEGRATION

- 3PL & WMS
- Ecommerce Platforms
- Financials & ERP
- Wholesale Marketplace



10K+ Integratable Channels

30K Total Projects Completed

100% Customizable

99% Rate of Client Satisfaction

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UNIFIED ACCESS TO 1000+ CHANNELS

Ecommerce

ERPS

3PLs / WMS

Accounting

Marketplace

B2B / OMS

ITEM OMS Overview

Multi-Order Sources

Allocation Orders

Inventory Management

Order Shipping

Order Tracking

Real-time Monitoring

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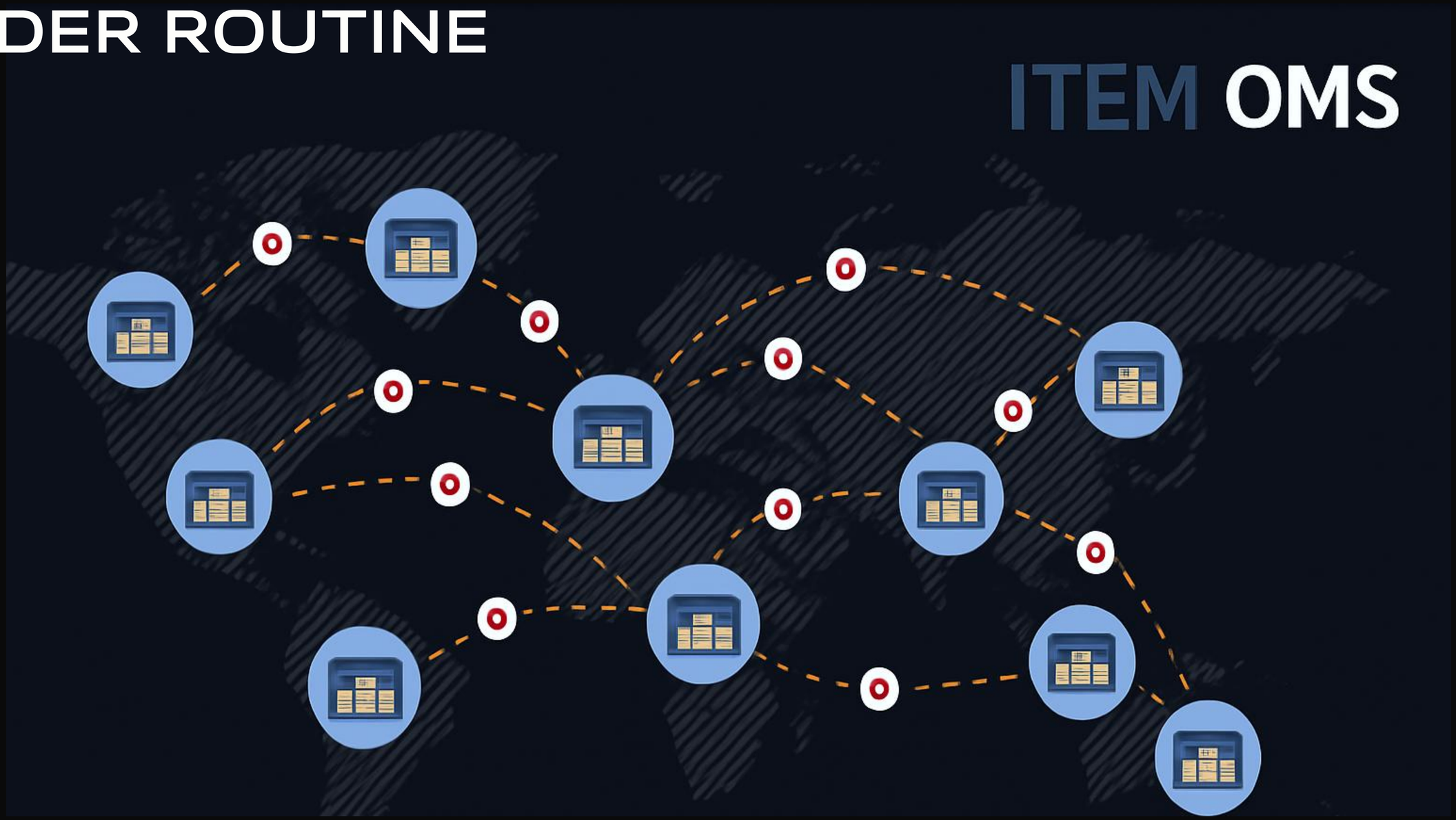
Join Now

Orders

ITEM OMS

ORDER ROUTINE



ORDER SHIPPING

ITEM OMS

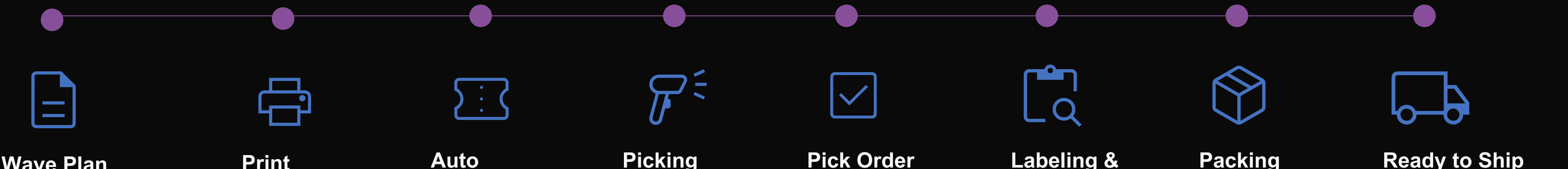
Order Tracking

ITEM Order Fulfillment Process

Inbound Process

- Shipment Notification
- ETA Update
- Shipment Arrival
- Offload
- Container Return
- Quality Control (Optional)
- Product Labeling
- Ware-housing and storage
- Receiving Process Complete

Pick & Pack



- Wave Plan and Release
- Print
- Auto dispatch Pick tasks
- Picking Execute
- Pick Order Completed
- Labeling & Quality Control
- Packing
- Ready to Ship

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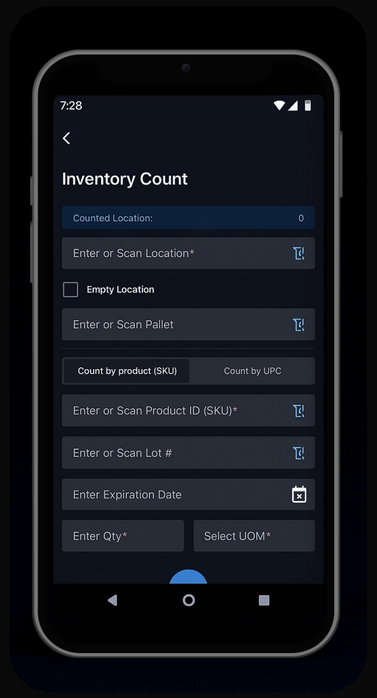
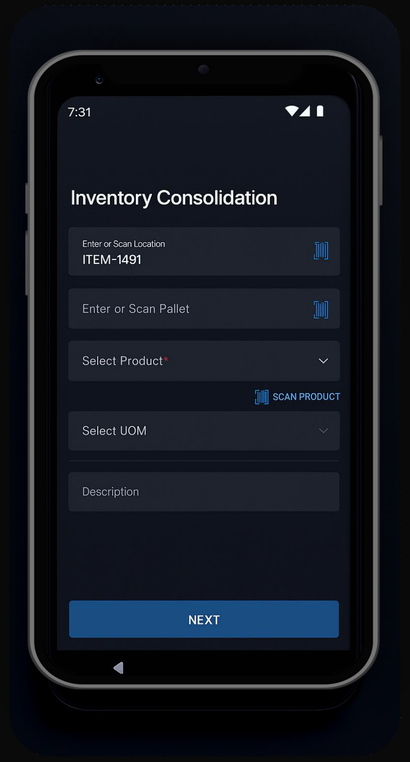
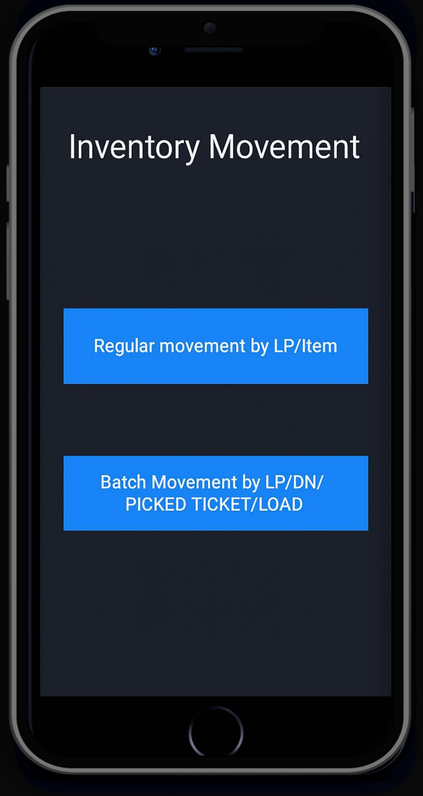
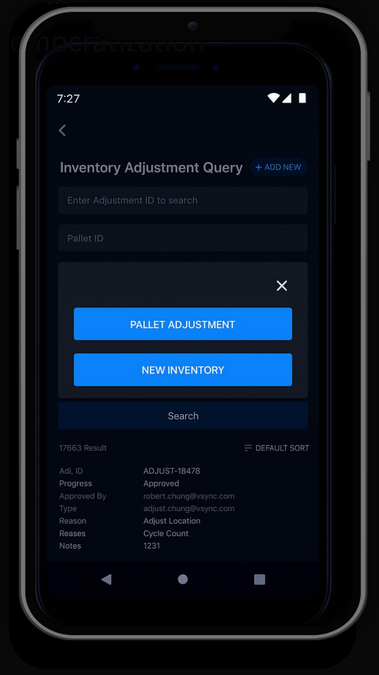
ITEM SMART INVENTORY MODULE

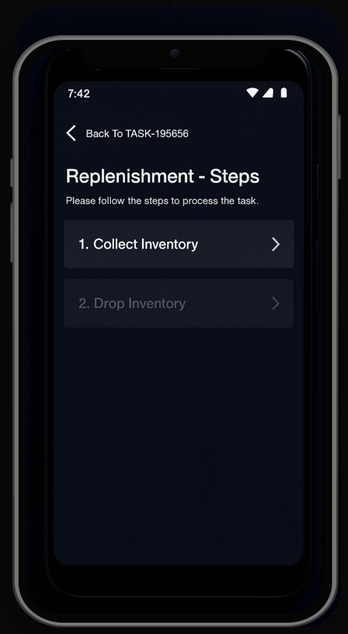
Enables full traceability of inventory, maintaining comprehensive records, it also includes general inventory management functions, such as cycle count, consolidation, adjustment, movement, and replenishment.











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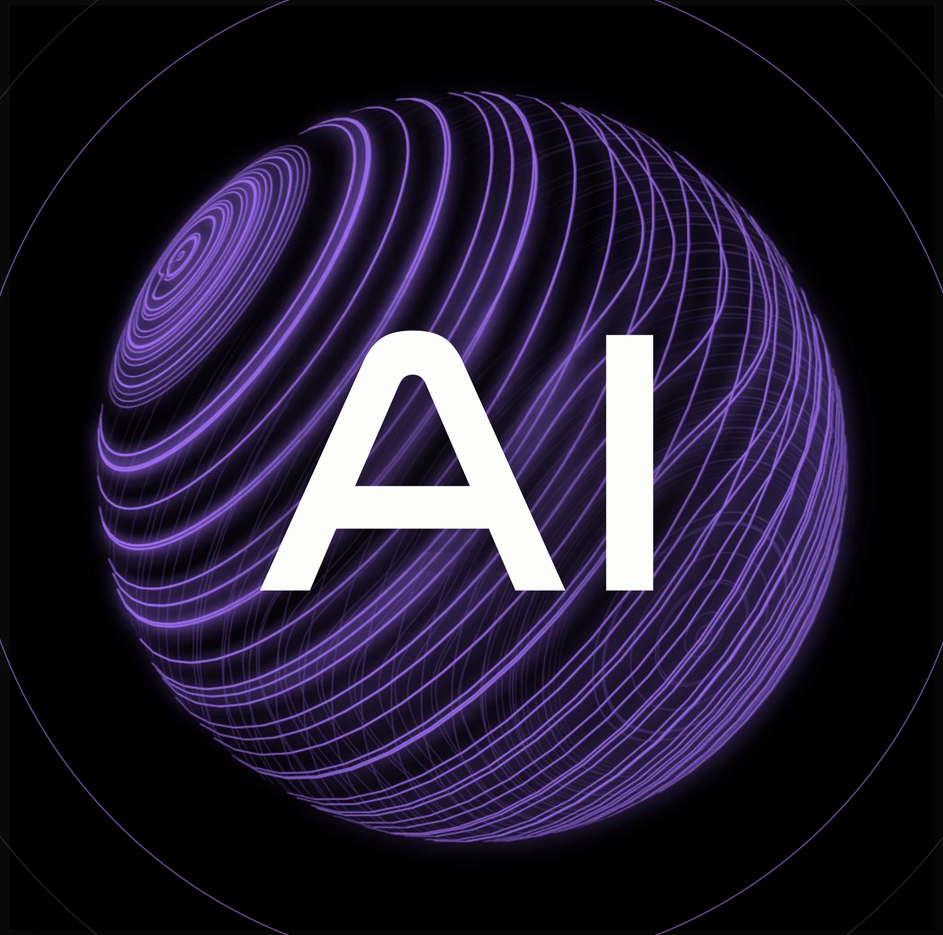
ITEM Seamless Order Ecosystem

- AI Online Assistant
- AI Integration
- Automation of Processes



- AI Workflow
- Customer Service and Support
- AI MCP Marketplace

98%

of Clients reported significant improvements in efficiency and productivity.

70%

of integrations can be optimized efficiently and accurately with AI.

0%

Downtime: Ensuring continuous and reliable AI services to all our clients.

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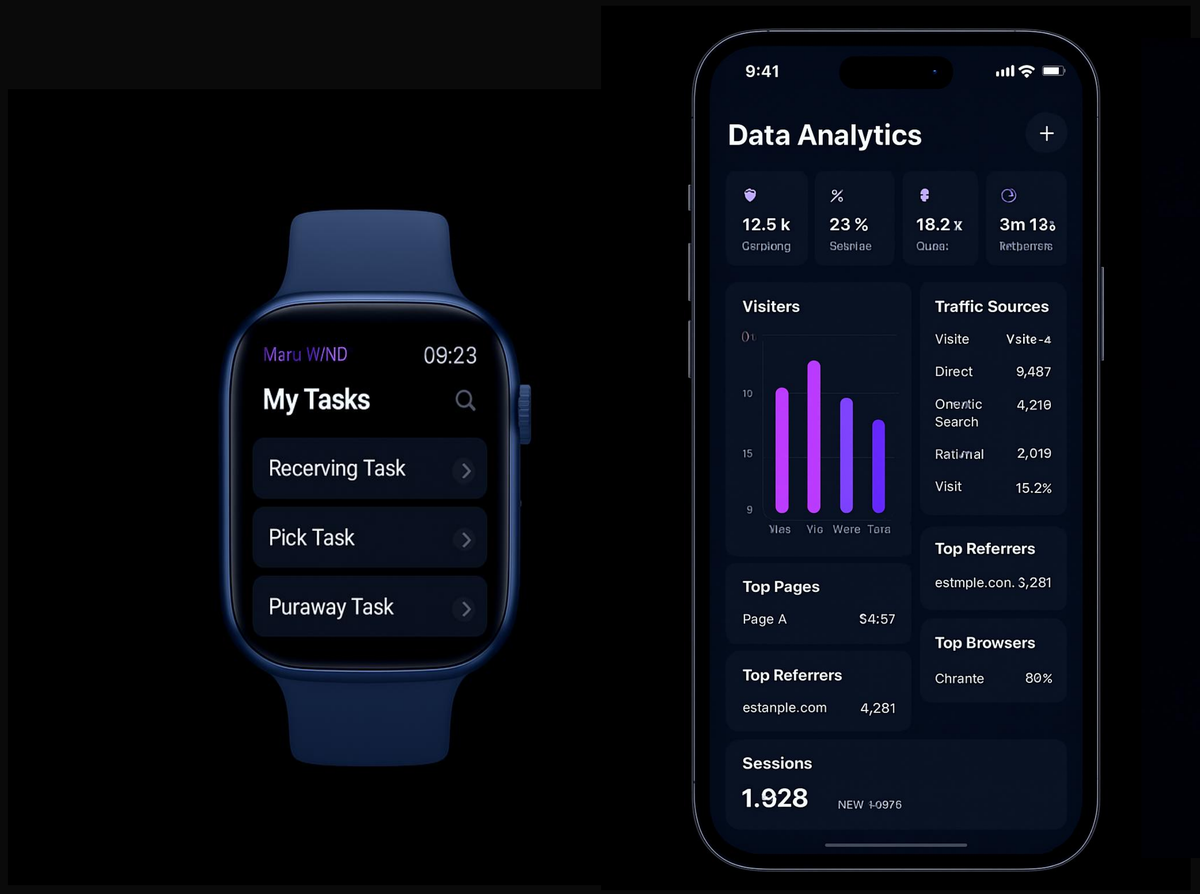
Innovative
Intelligent
Impactful

Learn More



ITEM Ecosystem Compatible to mainstream devices Mobile Phone, Tablet, Apple Watch Apple Vision Pro

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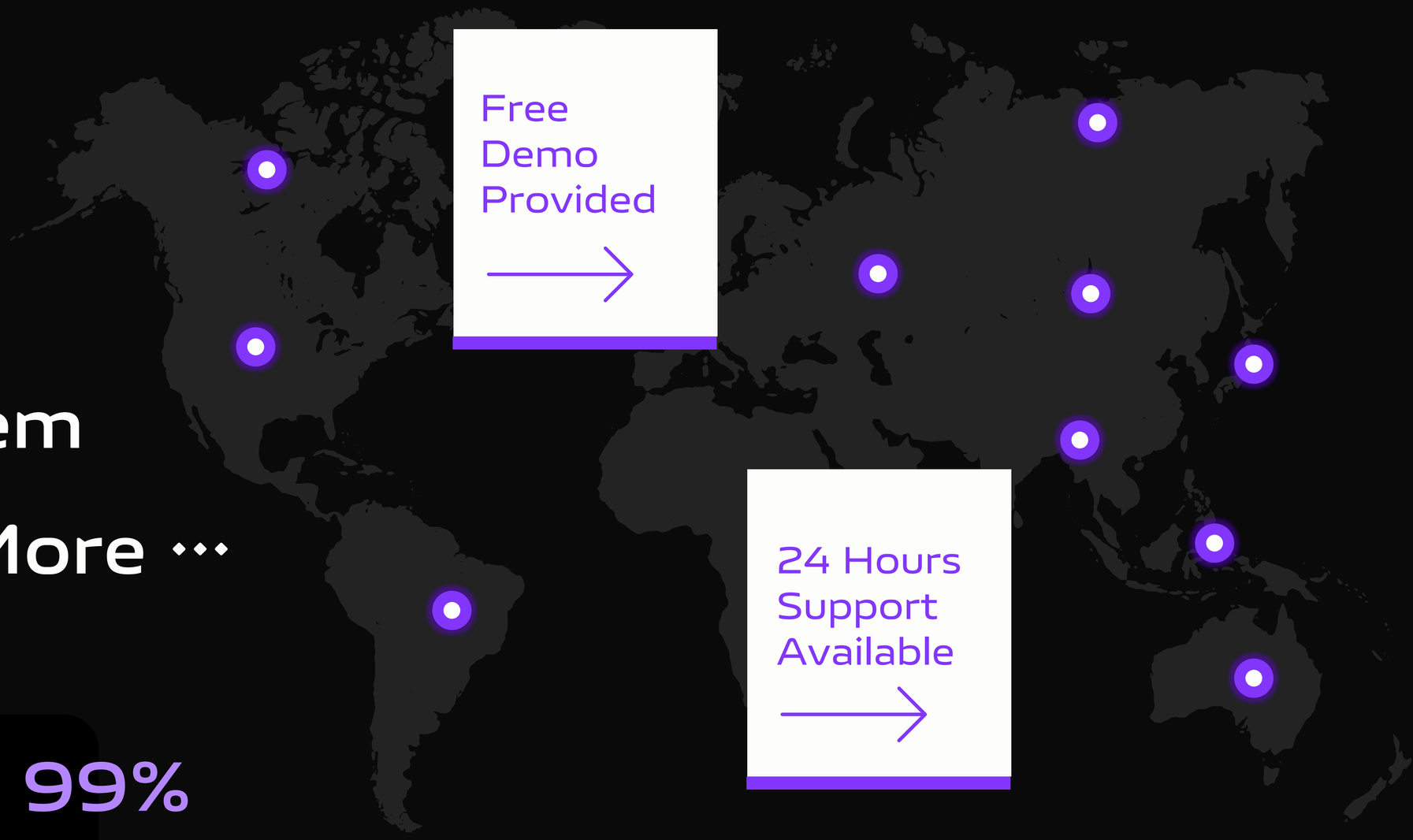
Turning innovation into meaningful impact

ITEM Order Ecosystem Provides You More ···



500+
Leading Tech Partners

20K+
Active Worldwide Users

99%
U.S.-Wide Support

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ITEM INDUSTRY-LEADING PARTNERS

3PL & WMS

FedEx
LSO Lone Star Overnight
shippo
unis Unified Network Information Services
ups
OnTrac

FOOD & BEVERAGES

pepsi
VITA COCO
RISE BREWING CO.
ROAR
MODERN GOURMET FOODS
HEIRLOOM PIPCORN SNACKS

ELECTRONICS

SAMSUNG
Lenovo
Midea
TURTLE BEACH
HVAC Technologies
AOC

HOME & FURNITURE

Sleepworld International
MILLION DOLLAR BABY CO.
outer
Shark NINJA
CASTLERY
EDLOE Finch
ATERIAN
Galanz
simple MODERN
RAZOR GROUP
ONEBIG OUTLET
cap hill brands

AND MORE

BOOSTED
Airhouse
ZOOMGET
RHINO USA SUPERIOR POWERSPORTS ACCESSORIES
BevMo!
luna

JOIN US IN PIONEERING THE FUTURE

TURNING INNOVATION INTO MEANINGFUL IMPACT

Join ITEM