





Your ideal Salesforce partner

Consulting, implementation and support



SUMMIT partner

13+ years of experience in delivering Salesforce solutions



Customer satisfaction

4.9/5 customer feedback score on Salesforce AppExchange



Proven experience

800+ consultants with 2700+ Salesforce certifications



Domain expertise

Dedicated business units with strong domain knowledge



Strong clientele

Successfully delieverd 500+ projects for 150+ clients

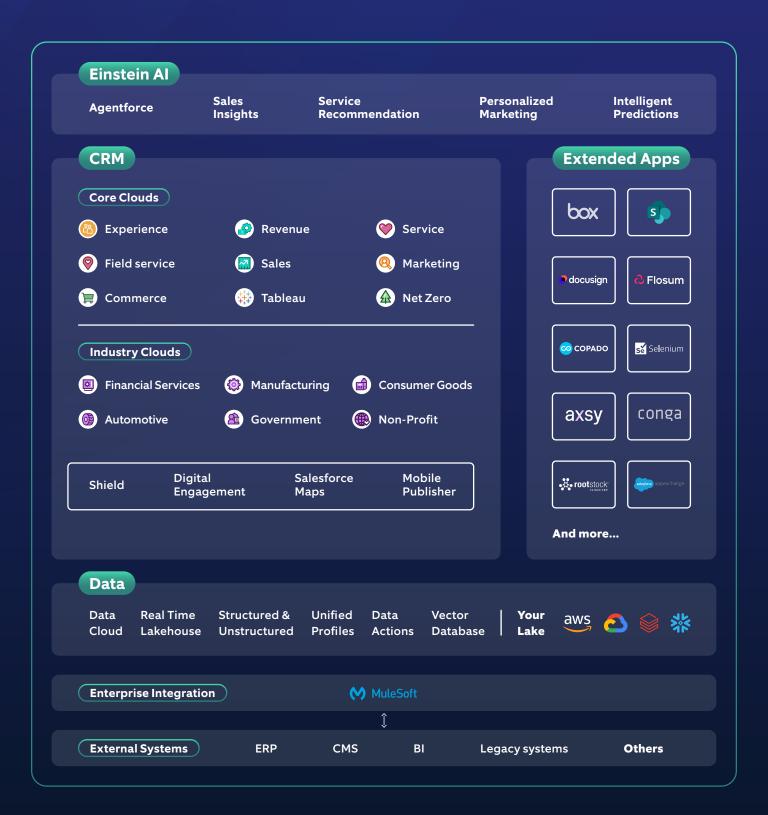


Global organization

\$1 bn revenue and 17000+ colleagues in 39 countries



We have proven expertise across the Salesforce ecosystem







We are Salesforce Al experts, and have built Al solutions on the platform



FinZy Loan Agent

Al-driven finance bot for lending organizations that enhances customer experience by handling queries, automating applications, and escalating complex cases to human agents



Solaris Service Agent

Specialized Al-driven solution for the consumer, manufacturing, and power domains, improving service operations and boosting productivity



FreightAssist

A smart Al-based agent designed for the logistics industry, solving freight related queries faster and ensuring better customer experience



RetailMate

Al assistant for retail chains to quickly resolve issues—automating support, data lookup, and collaboration through any communication channels



VoiceAssist

Enables sales agent to use voice commands to perform actions like create leads, opportunities, schedule meetings and more on Salesforce platform



IntelliMeet

Empowers sales agent to prepare for meetings and personalize conversations using insights into past interactions, opportunity details and more



We have an excellent track record of delivering impactful Salesforce solutions



Transformed shipping operation via a digital marketplace

For a leading logistics services provider, we created a digital freight marketplace for shipment booking management and collaborated for a Net Zero Cloud implementation. Implemented Sales and Service Cloud with digital channels and leveraged MuleSoft for system integration to reduce shipment booking time from hours to minutes.



Boosted revenues across categories via personalized marketing

For a leading luxury brand manufacturer & retailer, we unified customer, brand & product data from multiple systems into Salesforce. With Data Cloud, we enabled segmentation, forecasting & personalized product recommendations with popups. This enhanced campaign ROI, increased conversions & revenue, improved CSAT & data-driven decision-making.



Enabled global rollout and higher user adoption of Salesforce

For a global manufacturer of access solutions, we unlocked the power of Salesforce platform by defining core product, designing MVP, and scaling the Salesforce implementation in 10+ countries. Merged acquired entities on Salesforce platform, leading to standardized processes, better collaboration, and high user adoption.



Empowering seamless transition to next-gen Salesforce CRM platform

Many organizations who want to move from their current CRM system to a modern AI enabled CRM like Salesforce face several challenges viz., poor user experience, disparate systems, and misalignment with newer technologies.

With Nagarro's CRM Transition Framework, you can seamlessly transition your CRM to Salesforce. Leveraging this proven framework, we have successfully delivered over 500 CRM transitions. Here's how we make it happen:





Interested?

Just drop us a note at: salesforce@nagarro.com



Scan the QR code to know more about Nagarro's Salesforce expertise.

We are shaping the company of tomorrow



Nagarro is a global digital engineering and consulting leader with a full-service offering. Harnessing the power of our Fluidic Enterprise vision and thinking breakthroughs framework, we help our clients become human-centric, digital-first organizations, augmenting their ability to be responsive, efficient, intimate, creative, and sustainable. Our client-centric, agile, responsible, intelligent, non-hierarchical, global values come together to form our CARING superpower, which denotes a humanistic, people-first way of thinking with a strong emphasis on ethics. Caring guides us as a global company.

We have a broad and long-standing international customer base, primarily in Europe and North America. This includes many global blue-chip companies, leading independent software vendors (ISVs), other market and industry leaders, and public sector clients.

Nagarro, over 17,500+ experts across 39 countries are helping our partners succeed today.

(Status: **J**uly 2025)