



Innovation Out Of The Box



Empire Cloud

Salesforce Consulting Partner Company



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Company Overview

Empire Cloud takes pride in establishing itself as the brand of choice for businesses from multiple industries for the implementation of digital transformational projects. Ranging from marketing to CRM operations, Empire Cloud provides expert business solutions to any in need.

Our ultimate goal is the complete satisfaction of our clients with the best possible software solutions we offer for their business problems. Moving with the times and technology, we try to stay ahead of the competition and welcome new and evolving innovations and best practices.



CEO Statement

We live in clouds, and we want to take you there too. Our mission is to empower companies with the best technological tools to help them grow bigger and better.

-Anam Haque
President Empire Cloud



Who We Are

Empire Cloud is your tech and software Consulting Partner founded in 2021. At Empire Cloud, we strive to make your company productive, efficient and growth-oriented. Targeted towards maximizing your ROI, we create customizable solutions to suit your needs.

Seeing how companies struggle with seamless customer relationship management, order processing and process automation, we have created a range of cloud-based, software development and app development services to breathe ease, grace and convenience in your life.

We confidently provide end-to-end software solutions. Our development ideology revolves around the best industry practices and we hold our working standards to unparalleled quality.

With a certified and skilled team, Empire Cloud is what your company needs to go from good to great. We are dedicated to help you grow because that's how we grow in the process.

Our Values

At Empire Cloud, our sole aim is to help our clients generate high sales and revenues. We strive to do that by staying true to our core values:



COMMITMENT

We are dedicated to provide you with excellent services so your business grows

PASSION

Fueled by our passion of Salesforce, automation & growth, we deliver cutting-edge services.

CURIOSITY

Our eagerness to help you excel enables us to create innovative solutions for you.

AUTHENTICITY

Being honest and transparent in our work, we offer authentic services and solutions

Our Products



01

SALES CLOUD

Customizable CRM and sales cycle management solution for sales teams to be active and productive. Sales cloud consulting/Development – The smart way to be



02

SERVICE CLOUD

Customizable CRM and sales cycle management solution for sales teams to be active and productive. Sales cloud consulting/Development – The smart way to be



03

APP EXCHANGE

Customizable CRM and sales cycle management solution for sales teams to be active and productive. Sales cloud consulting/Development – The smart way to be



04

EINSTEIN ANALYTICS

Harness the power of your data and get access to visual insights by harnessing the power of your data that help in smart decision-making.



05

FIELD SERVICE LIGHTNING

Customized customer support and Salesforce support services solutions using Salesforce Service Cloud.



06

EXPERIENCE CLOUD

Custom developed solutions to manage the business process better.



07

NON PROFIT CLOUD

Customized customer support and Salesforce support services solutions using Salesforce Service Cloud.



08

ORDER MANAGEMENT SYSTEM

Manage the backend of the order processing placed through SFCC.

Our Services

User Experience & Design

01

With a dedicated team specializing in UI/UX design and front-end development, we provide you with engaging web applications with attention-grabbing design.

APP Development

02

Our skilled app development team leverages its full stack front-end expertise to build innovative and goal-oriented web & mobile solutions with human-centered design.

Backend Development

03

Committed to cater to your business's needs, we create extensible and scalable cloud-based and self-hosted back-end solutions for mobile, web, desktop systems.

Full Stack Development

04

From frontend prototyping to creating fully functional and optimal backend, our adept software engineers deal in full spectrum technologies, offering you a range of full-stack development services.

QA & Testing

05

To optimize your performance, we deal in a spectrum of independent software QA and testing services that comply with the latest industry standards and premium security levels.

Support

06

Keep your apps and solutions fully maintained and optimally operational with excellent feature management and zero downtime using our SL-based platform support offering maintenance plans.

Our Expertise



CONFIGURATION

01



APEX

02



VISUAL FORCE

03



AURA

04



LWC

05



INTEGRATION

06



COMMUNITIES

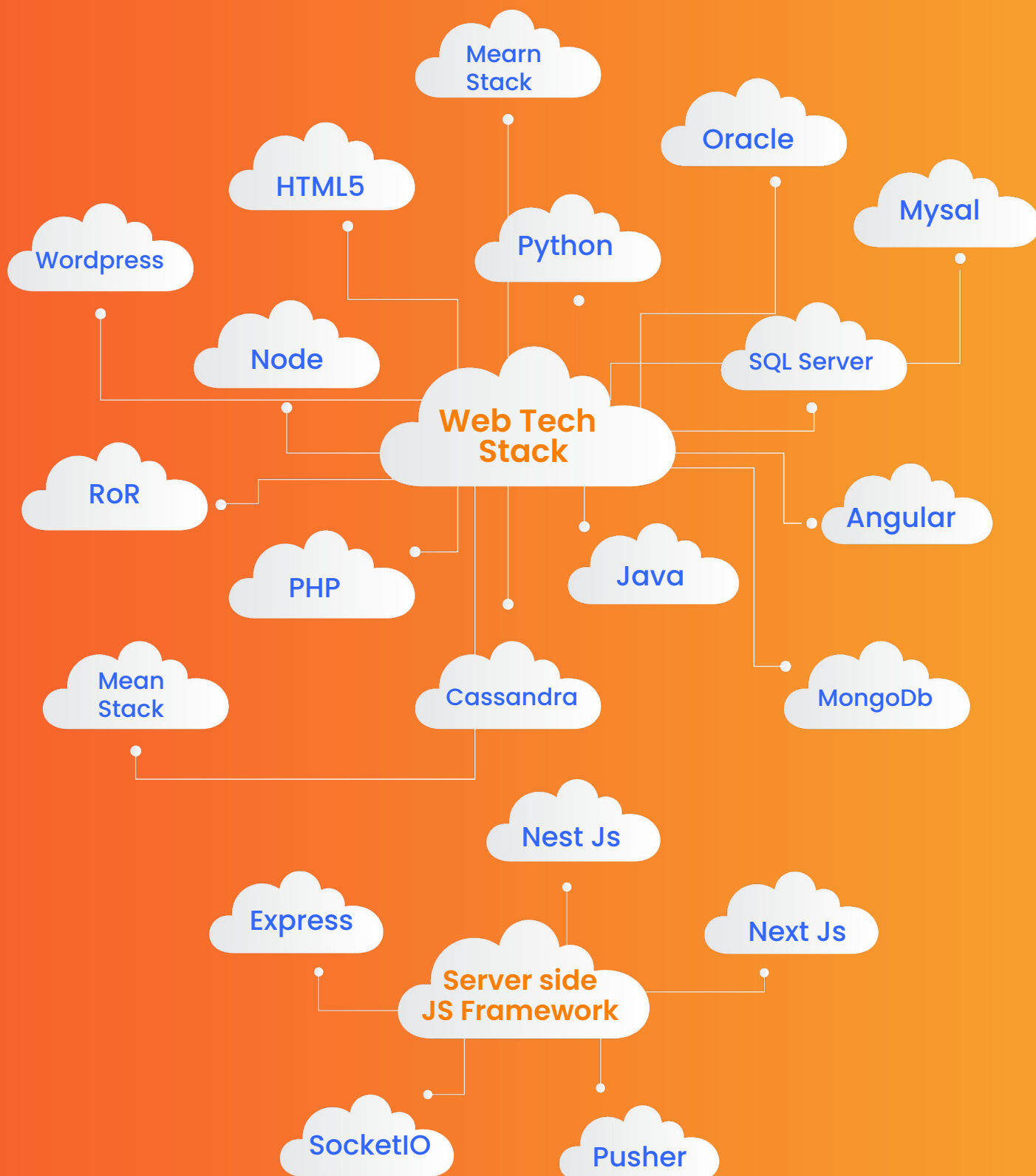
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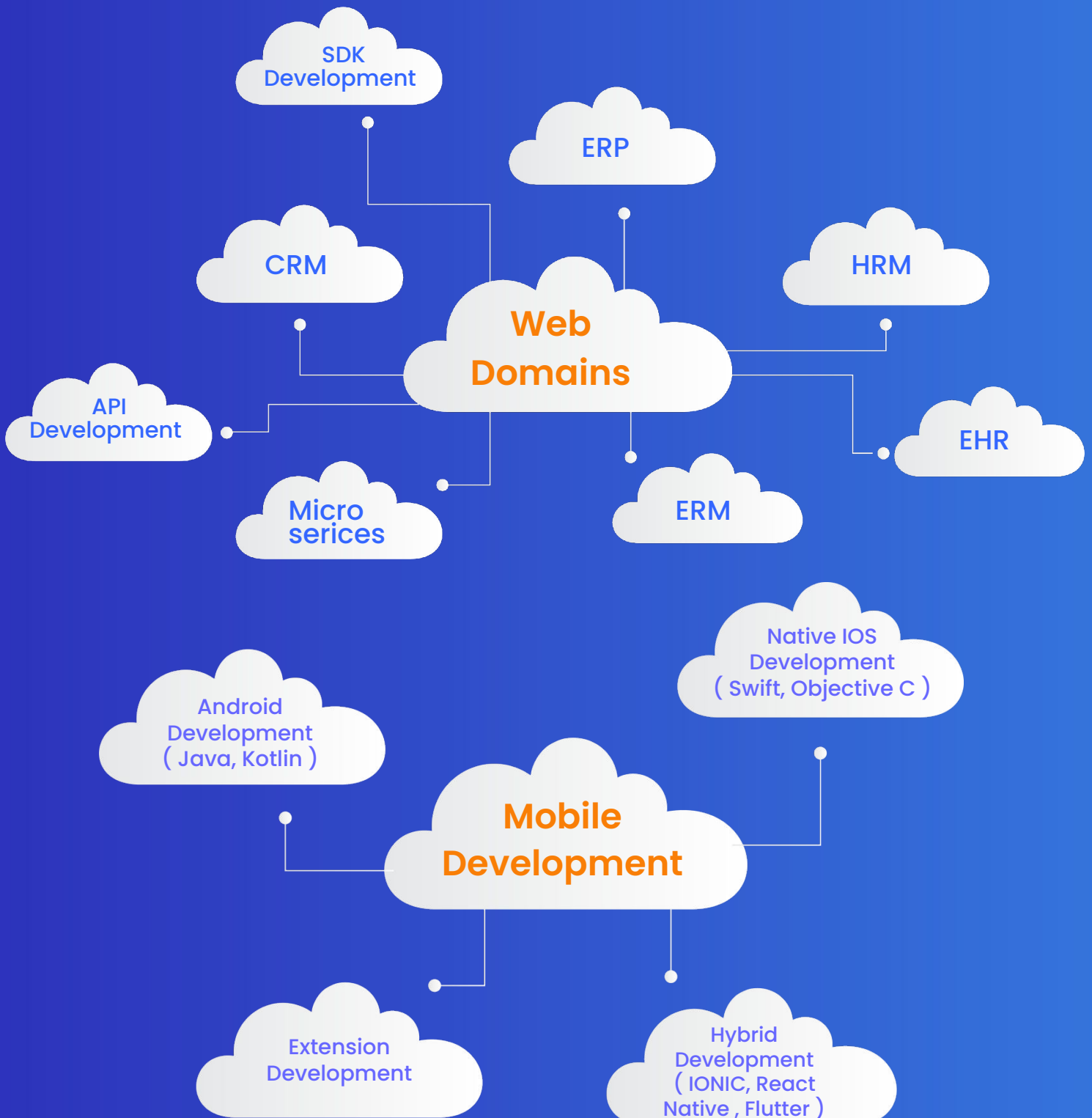
DEPLOYMENT

08

Our Expertise



Our Expertise



Industries We Serve



FINANCIAL
SERVICES

01



EDUCATION

02



HEALTHCARE

03



NON PROFIT

04



COMMUNICATION

05



TECHNOLOGY

06



MANUFACTURING

07



COMMERCE

08



12

Our Team

15+ Certified Salesforce Architect

Amplify your orgs with our certified Architect

30+ Certified Developers

Invision the best custom solutions with our certified Platform Developers

Certified Salesforce Administrator

Let our Certified Admins help you get the most out of the box

Certified Salesforce Consultant

Salesforce Business Analysts



Requirements Gathering Process

To provide you with the desired results, we follow strict SOPS and protocols so you get the best experience. Here's how we work.

- **Requirements Definition**
To provide you with the desired results, we follow strict SOPS and protocols so you get the best experience. Here's how we work.
- **Analyzing the requirements**
After receiving your requirements, our team studies and analyzes them in detail to create a solution for you.
- **Documenting the process**
The entire process is documented to keep record of it, and to track the progress after we start implementing it.
- **Provide initial design**
Upon careful assessment of your requirements, our team creates an initial design of the solution or app you require.

Implementation

At Empire Cloud, we have a detailed implementation process to ensure all your requirements are fully met, and you get viable results.

- **Development & Testing**

We use synchronized application of a wide spectrum of bug detection and defect prevention processes to avoid all sorts of risks and additional expenses for you.

- **Frontend & backend development**

With expertise in both frontend and backend development, our team provides you with a visually pleasing website that is interactive and optimized for success.

- **Agile Methodology (SCRUM | Kanban):**

Using the Agile Methodology including the more fluid Kanban methodologies and the structured Kanban work sprints, we automate your development and operational processes.

- **QA Testing**

Our thorough Quality Assurance (QA) testing ensures your end product belonging to any Software Development Lifecycle (SDLC) adheres to all the expectations specified and agreed in your scope

- **Deployment**

Once all the other activities are executed, we move to the deployment process with different interrelated activities to make your software system functional and ready for use.

Support & Maintenance

We believe in 100% customer satisfaction and guarantee it by offering round-the-clock and helpful support and maintenance services.

- **SLA Based Support**
Our support team offers Service-level Agreement (SLA) based support according to the commitment between you and us to ensure your systems are up and running 24/7.
- **L3 and Production Support Services**
We have a qualified team to offer complete L3 and production support services to cater to any technical problems you experience with your system and software.
- **Operational Support**
To ensure your business operates seamlessly and efficiently, we offer professional operational support to monitor as well as control your processes while conforming to the quality standards.
- **On-going Support**
Striving to make your business thrive, you get constant on-going support for all your technical and technological needs and solutions that are customized to cater to your customers



QA



Test Automation

Automated testing helps reduce time and improve productivity.



Performance Testing

To gauge how your software will perform under high loads.



Security Testing

Ensuring security of your data through strict cybersecurity protocols.



Mobile Testing

Keeping responsiveness and speed at utmost priority.



Manual Testing

Our testing process is incomplete without a human touch.



Our Achievements



30+ PROJECTS



25+ CLIENTS



35+ CERTIFICATIONS



10+ YEARS OF EXPERIENCE

Our Clients



Coca-Cola



ORION
WINES



PELOTONIA



Abbott



WESTERN
UNION
MONEY TRANSFER



NIKE



CBRE



MUDBAY



PETER
THOMAS
ROTH



GLOBAL
STUDY



NORMAN LOVE
CONFECTIONS



EDORBIS



BESTSELLER

Why Work with us

Developing various brands and businesses has led us to a strategic process of holding expertise in creating and distinguishing your company's image, products and services from your competitors. Here's why you should work with us:



Highest Success Rates

Planning solutions to complex hurdles faced by our clients, we have successfully completed all projects by developing quality products and/or services.



Unmatched Prices

With the highest level of competence working away to find you the perfect solution that your business needs, our charges at the end of the day are minute in comparison.



Tailor Made Solutions

Understanding your unique problems and needs, Empire Cloud creates customized solutions to particularly address your company's needs and empower it with growth.



Team of Certified Experts

We have a skilled team of Salesforce-certified experts with years of experience under their belt to help our clients get only the finest services.



Let's Collaborate & Grow

We believe in establishing relationships and sustaining them over the years. Our previous collaborations are still nurturing and creating synergy. We'd love to do the same for you.



Contact us

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