

Empower teams. **Unlock answers.**

Insight Agent, Always Ready.

Your team gets a simple way to find answers, check details and update records without stopping their flow. The **Employee Agent** pulls up what people need, when they need it, so they work faster and stay focused on what matters most.

What's included?

- 1 Salesforce data source
 - *Salesforce Knowledge*
 - **Or** *Record retriever (1 Object e.g. Accounts, Opportunities Cases)*
- Agent Logic + Prompt Architecture
- Branded Agent Persona
- Production Deployment
- Guardrails + Fallback Behaviour

Real Use Cases, Real Outcomes

Answer Finder: Quickly surface the best knowledge articles for any question, cutting down wasted research time.

Record Snapshot: Pull up real-time record details so your team knows exactly what's happening before they act.

Quick Edits: Make simple record changes, like contact details or case status, without leaving the workflow or raising IT tickets.

Similar Cases: Find resolved issues that match the current one, so employees can learn from what's worked before.

Policy Lookup: Retrieve up-to-date policies and SOPs in seconds, helping your people stay compliant and confident.

Investment & Timeline

Price on discussion.

We'll confirm your use case and get building — **fast.**

You bring the workflows. **We Lead** the clarity.



Deploy an agent that keeps your people moving.