

FONTEVA UPGRADE CONCIERGE & ANNUAL OPTIMIZATION REVIEW

Fonteva evolves rapidly. New releases bring performance updates, feature changes, and critical patches. Without structured management, upgrades and ongoing tuning can disrupt daily operations.



Fonteva Upgrade Concierge

Purpose: Manage major version upgrades from planning through deployment.

What's Included:

- ✓ Pre-upgrade readiness review
- ✓ Sandbox upgrade and testing
- ✓ User acceptance coordination
- ✓ Production deployment and validation
- ✓ Post-upgrade monitoring and support

Timeline: 2–4 weeks | **Fixed Fee:** \$3,000–\$5,000

Annual Optimization Review

Purpose: Evaluate and enhance system performance, automation, and config annually.

What's Included:

- ✓ Performance and automation review
- ✓ Configuration and data quality analysis
- ✓ Enhancement recommendations
- ✓ Annual report with priority actions
- ✓ Future readiness assessment

Timeline: 1–2 weeks | **Fixed Fee:** \$2,000–\$3,000

Assess

Stabilize

Support

Manage

Optimize

Why Choose Us:

- Predictable, fixed-cost engagements
- Certified Fonteva oversight and testing
- Minimized upgrade risk and downtime
- Proactive performance improvements
- Seamless alignment with Success Plans and Dedicated Admin services

Recommended Timing:

When to Engage	Service
Following a major release	Upgrade Concierge
Annually or bi-annually	Optimization Review
During Success Plan renewal	Bundle both to save

Acadia Bay's Upgrade Concierge & Annual Optimization Review keep Fonteva running smoothly year-round, ensuring every release is validated, tested, and optimized for your organization's evolving needs.