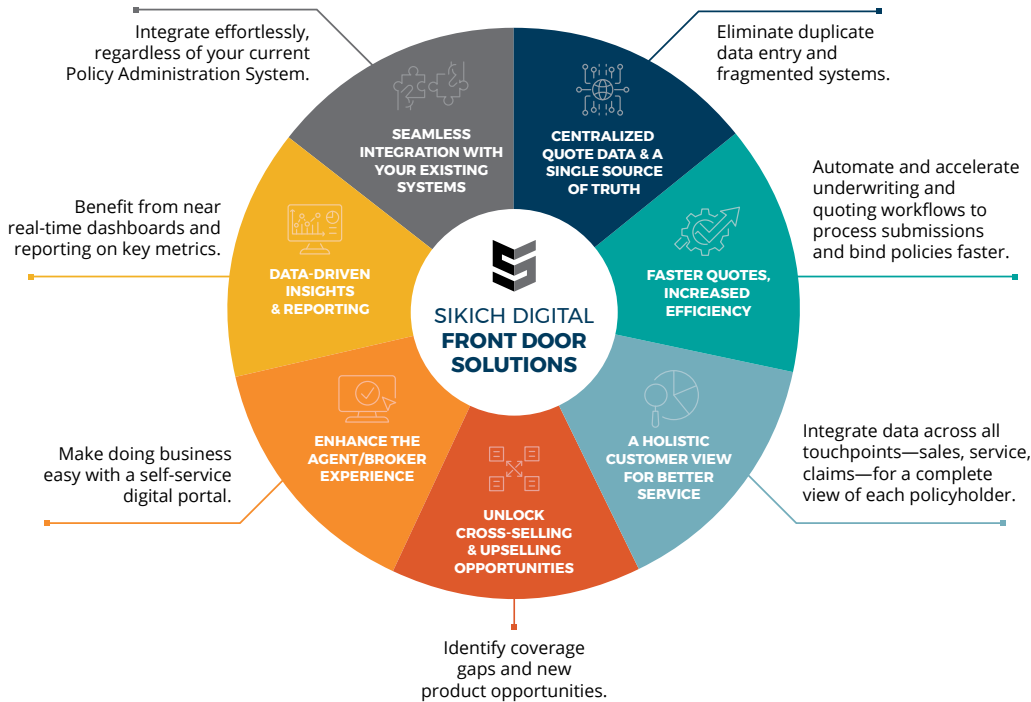**TECHNOLOGY** SERVICES

DIGITAL FRONT DOOR FOR INSURANCE

UNIFY QUOTE MANAGEMENT, SUBMISSION TRACKING, AND POLICY SERVICING IN A SINGLE, EASY-TO-USE INTERFACE

Streamline, Connect, and Grow with a Centralized Digital Experience

Sikich Digital Front Door Solutions, powered by Salesforce, provide a seamless, integrated experience for agents/brokers, and underwriters—enhancing efficiency, collaboration, and customer experience. Built on the secure and scalable Salesforce platform, DFD unifies quote management, submission tracking, and policy servicing in a single, easy-to-use interface.

WHAT ARE THE BENEFITS OF SIKICH DIGITAL FRONT DOOR SOLUTIONS?

Integrate effortlessly, regardless of your current Policy Administration System.

Eliminate duplicate data entry and fragmented systems.

Automate and accelerate underwriting and quoting workflows to process submissions and bind policies faster.

Benefit from near real-time dashboards and reporting on key metrics.

Make doing business easy with a self-service digital portal.

Integrate data across all touchpoints—sales, service, claims—for a complete view of each policyholder.

Identify coverage gaps and new product opportunities.

Wheel segments: SEAMLESS INTEGRATION WITH YOUR EXISTING SYSTEMS · CENTRALIZED QUOTE DATA & A SINGLE SOURCE OF TRUTH · FASTER QUOTES, INCREASED EFFICIENCY · A HOLISTIC CUSTOMER VIEW FOR BETTER SERVICE · UNLOCK CROSS-SELLING & UPSELLING OPPORTUNITIES · ENHANCE THE AGENT/BROKER EXPERIENCE · DATA-DRIVEN INSIGHTS & REPORTING

Center: SIKICH DIGITAL **FRONT DOOR** SOLUTIONS

MODERNIZE YOUR MGA OPERATIONS WITH SIKICH

The Digital Front Door is more than just a portal—it's a strategic methodology designed to drive efficiency, revenue, and customer satisfaction. Stay ahead of the competition with a digital experience that enhances collaboration, improves data accuracy, and streamlines underwriting.

DFD SOLUTIONS SUITE

The Sikich Digital Front Door for Insurance consists of the following products tailored to streamline MGA operations.

Agent/Broker Portal

A dynamic engagement and collaborative experience designed to enhance interactions across the insurance value chain. Sikich's Agent/Broker Portal enables MGAs to:

- Provide a self-service experience for agents and brokers.
- Centralize document sharing and communication.
- Streamline submission tracking and policy servicing.

Work with existing systems to modernize workflows without requiring a full system overhaul.

Sure Commercial Quoting

A multi-line commercial quoting solution that bridges gaps between agents/brokers and underwriters. Sikich Sure Commercial Quoting, purpose-built for clients using Sure Commercial from Insurity:

- Enables multi-line commercial quotes in one streamlined workflow.
- Bridges gaps between the agent or broker and the customer.
- Reduces manual processes, improving quote accuracy and speed.

Hover camera over code to learn more