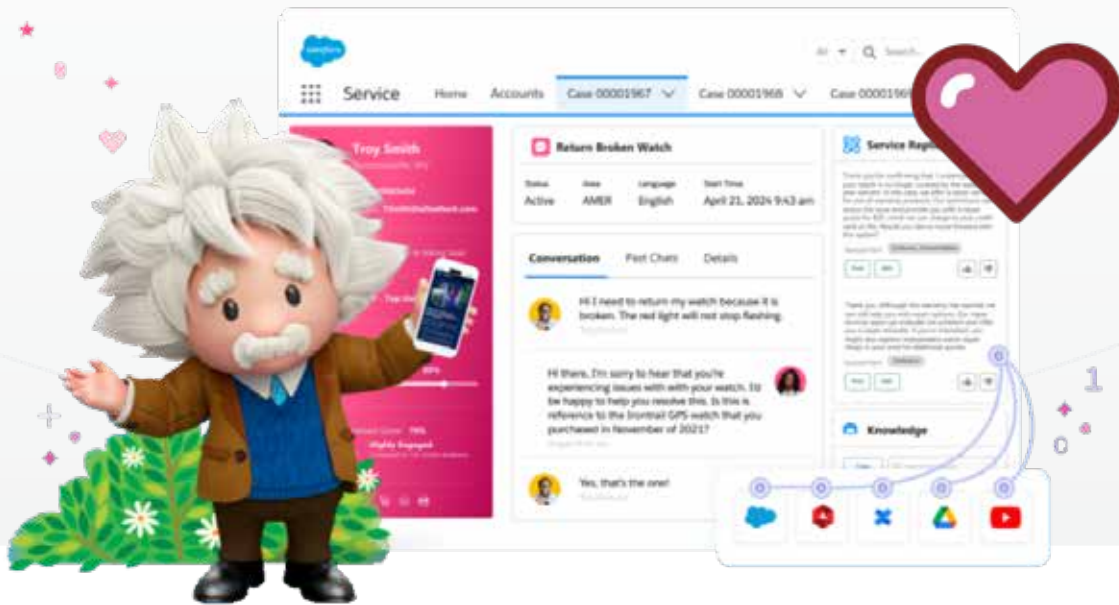


Salesforce Service Cloud QuickStart Implementation Package

Built for Support-Driven Teams



Launch Your Salesforce
Service Cloud in 4 Weeks
+1 Week Free Post-Launch Support

\$2,299*

Why Growing Businesses Need This

Delivering great service shouldn't require months of setup.

Our **Service Cloud QuickStart** helps you implement a customer support platform that empowers your agents, streamlines case management, and improves customer satisfaction — all within **4 weeks**.

From ticket routing and automation to dashboards and training, we make sure your team is equipped to deliver faster resolutions and better customer experiences.

Tired of...

- Handling support requests through emails and spreadsheets?
- Delays in case assignment or follow-up?
- No clear visibility into agent workload or response times?

It's time to **automate your service operations**, improve resolution speed, and keep every customer delighted — all powered by Salesforce.

What's Included for – **\$2,299*** QuickStart Package

Category	Inclusions
Service Cloud Setup	<ul style="list-style-type: none">• Configuration of Cases, Accounts, Contacts, and Knowledge• Setup of Queues, Assignment Rules, and Escalation Rules• Enable Email-to-Case & Web-to-Case for seamless ticket capture
Automation & Workflows	<ul style="list-style-type: none">• Design and setup of Flows for case routing and SLA tracking• Create Auto-Response Rules and notifications for customers and agents
Reports & Dashboards	<ul style="list-style-type: none">• Up to 10 Reports and 2 Dashboards for agent performance, case trends, and SLA adherence
Knowledge & Templates	<ul style="list-style-type: none">• Setup of Knowledge Base for FAQs and solutions• Configure Email Templates and Macros for faster responses
Data Migration	<ul style="list-style-type: none">• Import up to 5,000 records (Cases, Accounts, Contacts) from legacy systems or spreadsheets
User Enablement	<ul style="list-style-type: none">• 2 Live Training Sessions — Admin + Agent• Handover documentation and configuration guide
Support & Warranty	<ul style="list-style-type: none">• 1 Week of Free Hypercare Support post-launch• 30-Day Configuration Warranty for small adjustments and fixes

Why Businesses Love This

- Fully operational Service Cloud in just 4 weeks
- Automate case assignment, routing, and escalations
- Boost agent productivity with Knowledge and macros
- Real-time visibility into service KPIs and SLAs
- Delivered by 100% Salesforce-certified experts

Optional Add-Ons Extend your Service Cloud capabilities with:



Omni-Channel Setup

route cases from phone, chat, and email automatically



CTI Integration

connect your telephony or contact center



Experience Cloud Portal

customer self-service community setup



Chatbot & Einstein AI

automate responses and suggest next actions



Field Service Integration

dispatch and track on-site service agents

Bonus 1 Week Free Post-Launch Support




- We stay with you after go-live to help fine-tune automations, assist users, and ensure smooth adoption across your team.

Ready to Empower Your Support Team with Salesforce?

Book your **FREE Consultation** today and go live with your **Service Cloud QuickStart**.

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