



Salesforce is powerful because it adapts to your business. This guide explains how Glumes plans, builds, and supports customizations that scale with your roadmap.

OUR CUSTOMIZATION PROCESS

1. Discover	Document current-state processes, pain points, and success metrics.
2. Design	Create scalable data models, security models, and UX wireframes.
3. Build	Develop declarative and code-based solutions with version control and testing.
4. Test	Execute unit, integration, UAT, and security testing before release.
5. Deploy	Release with change sets, CI/CD, documentation, and training.

WHAT WE CUSTOMIZE

Custom objects & fields	Experience Cloud sites	Security & sharing
Flows & automation	Reports & dashboards	Approval processes
Apex & LWCs	Integrations via MuleSoft	Data migrations

Need help scoping a customization? Request a free Org Health Check at glumesit.com.